



IMPACT REPORT

July 1, 2017 - June 30, 2018



ABOUT SMA
HEALTHCARE **2**



AWARDS &
RECOGNITION **8**



CRISIS
SERVICES **14**



COMMUNITY
TREATMENT **21**



SMA
FOUNDATION **29**

LOCATIONS **3**

CLIENTS SERVED **9**

OUTPATIENT
SERVICES **15**

ENRICHMENT **23**

SMA
FOUNDATION
HIGHLIGHTS **31**

EXECUTIVE
MANAGEMENT
TEAM **5**

FY '17-'18
FINANCIALS **10**

RESIDENTIAL
SERVICES **17**

NEW
PROGRAMS **25**

VOLUNTEERS &
INTERNSHIPS **33**

MESSAGE
FROM THE CEO **6**

COMMUNITY
OUTREACH &
EDUCATION **11**

JUSTICE
SERVICES **19**

HIGHLIGHTS **27**

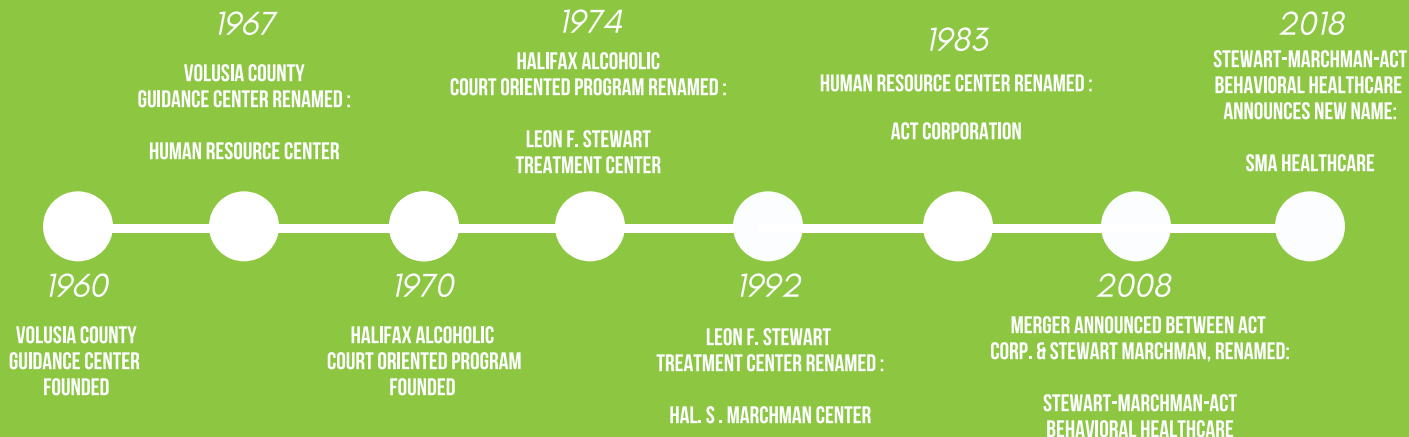
COMMUNITY
PARTNERS **34**

MESSAGE
FROM BOARD
CHARIMAN **7**

PREVENTION
SERVICES **13**



Transforming lives through hope & healing for over 50 years.





CRISIS



OUTPATIENT



SPECIALTY



COMMUNITY
OUTREACH



JUSTICE



PREVENTION



RESIDENTIAL



THE CANTLEY CENTER

1220 WILLIS AVE.
DAYTONA BEACH, FL 32114

ADMINISTRATIVE SERVICES

150 MAGNOLIA AVE.
DAYTONA BEACH, FL 32114

SMA FOUNDATION

150 MAGNOLIA AVE.
DAYTONA BEACH, FL 32114

FLAGLER CARE CENTER

301 JUSTICE LANE
BUNNELL, FL 32110

PUTNAM CARE CENTER

330 KAY LARKIN DR.
PALATKA, FL 32177

ST. JOHNS CARE CENTER

200 SAN SEBASTIAN VIEW
ST. AUGUSTINE, FL 32084

ST. AUGUSTINE DROP-IN CENTER

920 STATE ROAD 16
ST. AUGUSTINE, FL 32084

DR. JAMES E. HUGER ADOLESCENT CAMPUS

3875 TIGER BAY RD.
DAYTONA BEACH, FL 32124

VINCE CARTER SANCTUARY

301 JUSTICE LANE
BUNNELL, FL 32110

DELAND MEN'S RESIDENTIAL TREATMENT

1251 N. STONE ST.
DELAND, FL 32720

FOUR TOWNS CARE CENTER

356 ENGLENOOK DR.
DEBARY, FL 32720

ENRICHMENT

225 FENTRESS BLVD., SUITE A
DAYTONA BEACH, FL 32114

DELAND CARE CENTER

105 W. CALVIN ST.
DELAND, FL 32720

DAYTONA BEACH WORK RELEASE I

3601 US HWY 92
DAYTONA BEACH, FL 32124

DAYTONA BEACH WORK RELEASE II

1341 INDIAN LAKE RD.
DAYTONA BEACH, FL 32124

FLORIDA ASSERTIVE COMMUNITY TREATMENT

Volusia & Flagler
207 SAN JUAN AVE.
DAYTONA BEACH, FL 32114

Putnam & St. Johns
200 SAN SEBASTIAN VIEW
ST. AUGUSTINE, FL 32084

CHET BELL CRISIS CENTER

1150 RED JOHN DR.
DAYTONA BEACH, FL 32124

VOLUSIA RAPE CRISIS CENTER

311 N. ORANGE ST.
NEW SMYRNA BEACH, FL 32168

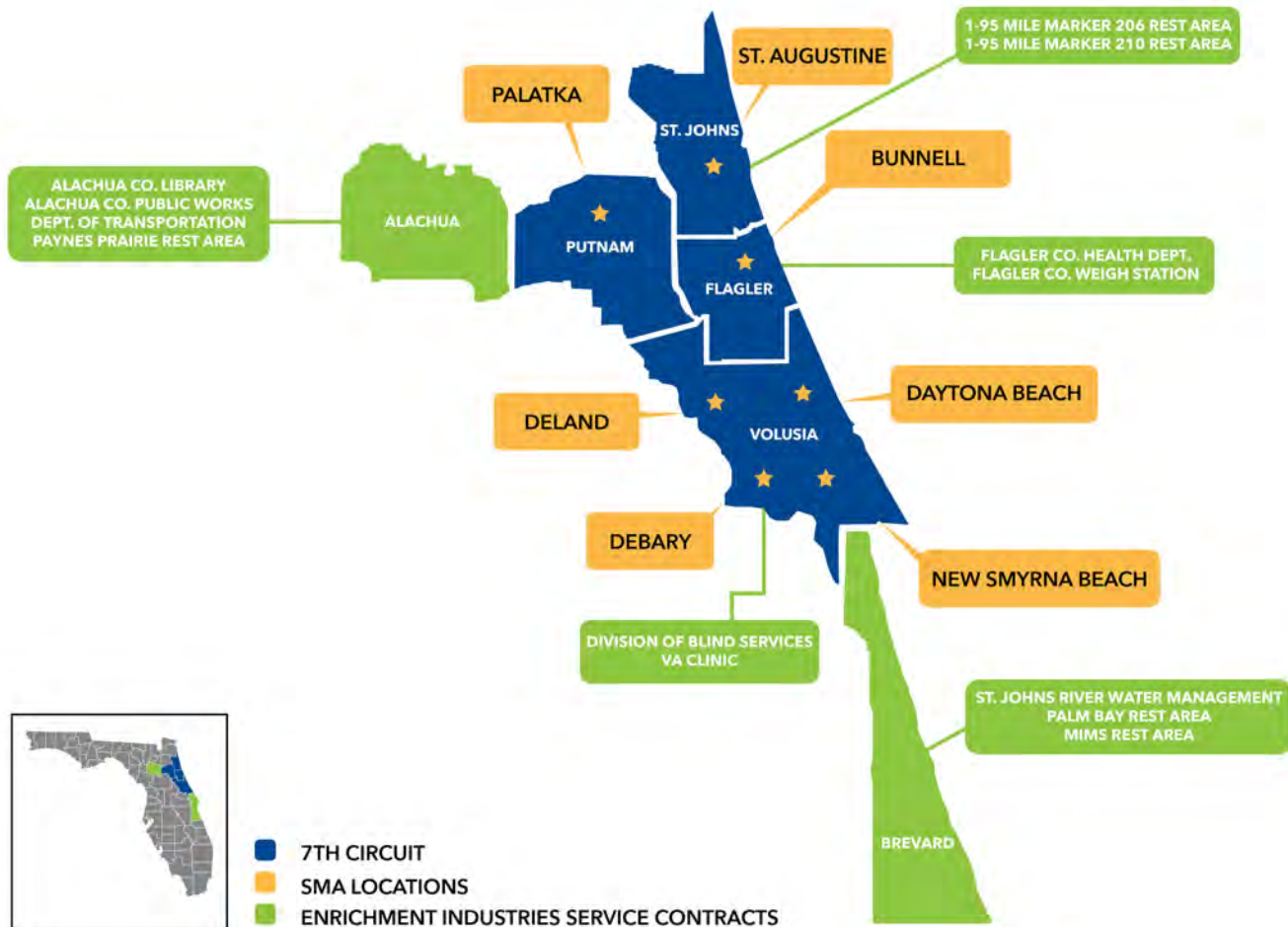
Sexual Assault Helpline:
(800) 503-7621



800-539-4228



ACCESSCENTER@SMAHEALTHCARE.ORG



EXECUTIVE MANAGEMENT TEAM



A



B



C



D



E



F



G



H



I



J



K



L



M



N



O



P



Q



R



S



T



U

- A** **Ivan Cosimi** - Chief Executive Officer
- B** **Rhonda Harvey** - Chief Operations Officer
- C** **Rich Curley** - Chief Information Officer
- D** **Eric Horst** - Chief Financial Officer
- E** **Antonio Canaan, MD** - Chief Medical Officer
- F** **Jennifer Secor** - Exec. Dir. of Foundation
- G** **Chester Wilson** - VP of Quality Assurance
- H** **Deborah Loyd** - VP of Human Resources
- I** **Nicole Sharbono** - VP of Volusia County
- J** **Alicia Vincent** - VP of Flagler County
- K** **Nancy Russo** - VP of Putnam County
- L** **Sandra Jackson** - VP of St. John's County
- M** **Patrick Miley** - VP Development
- N** **Lorraine Dacey** - Accounting Dir.
- O** **Sarah Burman** - Sr. Dir. Quality Assurance
- P** **Carol Collins** - Enrichment Program Dir.
- Q** **Claire Brubaker** - Communications Mngr.
- R** **Andrew Williams** - Sr. Dir. Residential
- S** **Jennifer Stephenson** - Sr. Dir. Outpatient
- T** **Salvatori Gintoli** - Sr. Dir. Crisis
- U** **Heather Haroldson** - Sr. Dir. Case Mgmt.

Dear SMA Friends and Family,

I am excited to announce SMA's fiscal year FY 17-2018 annual report. This was a year full of changes and progress as we continued to focus efforts on our strategic plan created by the SMA Board of Directors. This plan includes a strategic initiative to combine all substance use disorder and mental health services into one campus in East Volusia County. I am happy to report the near completion of this project, as plans are now underway to move services located at our Ridgewood Avenue location to Willis Avenue before the end of this calendar year. To further this initiative, SMA purchased a new property in downtown Daytona Beach at 150 Magnolia Avenue. This location now serves as the main hub of administration, including new employee on-boarding, staff training, finance, quality assurance, development and medical records.

In spite of the many challenges faced this past year including damage caused by Hurricane Irma, a major budget cut to the new Central Receiving System, and cessation of a landmark program for providing residential substance use treatment for inmates during the final year of their incarceration, SMA's mission is unwavering. This time of transition provides us with an opportunity for examination and consideration of improvements within our agency in order to better serve our clients and the community as a whole. One such consideration required us to shift our approach to more effectively address the opioid crisis, and we opened a full-scale medication-assisted treatment clinic, employing evidence-based treatment protocols consistent with the industry standard of care.

I would like to wholeheartedly thank the SMA Board of Directors for their guidance and support in making our communities better. Their insightful and pragmatic leadership encourages progress and inspires our team. I also want to thank each and every SMA team member for their continuous dedication of time, resources, and talent in support of our important mission, while providing the highest quality care. We are privileged to serve our community, and I am proud that our team does so "The SMA Way."

- IVAN COSIMI

MESSAGE FROM THE CEO



IVAN COSIMI, CEO

MESSAGE FROM THE BOARD CHAIRMAN



**HOWARD STANGE,
BOARD CHAIRMAN**

This past year was an eventful one for Stewart-Marchman-ACT (SMA). SMA achieved its key strategic goals and navigated many challenges. Renovations at Tiger Bay were completed with major financial assistance from the Stewart-Marchman-ACT Foundation. SMA's administrative offices were moved to the new Magnolia Ave. location. The agency developed and implemented new employment policies through its Employer of Choice initiatives. The organization successfully adjusted to funding reductions in the Centralized Receiving Systems grant and due to the elimination of programs funded by the Department of Corrections. The board of directors were actively involved in guiding SMA through all of these issues.

It has been a privilege to be associated with an agency that provides vital healthcare services to our community. I want to take this opportunity to personally thank the people who volunteered to serve on this board while I was Chairman. Every board member has made a positive impact on the organization and each board member provided me guidance and assistance during my term as Chairman.

The Board of Directors remain committed to ensuring that Stewart-Marchman-ACT Behavioral Healthcare is a place where all individuals living with addiction and mental health needs find hope, healing and recovery.

SMA BOARD OF DIRECTORS

CHAIRMAN - HOWARD STANGE

VICE-CHAIRMAN - TED SERBOUSEK

SECRETARY - MATTHEW FOXMAN

TREASURER - THOMAS O'KEEFE

IMMEDIATE PAST CHAIR - CONNIE S. RITCHEY

SALMAN AHMED

BENJIE BATES

AUSTIN BROWNLEE

DEBBIE EAST

MARYANN FIELDS

JOHN GRAHAM

JACK FISHER

ALAN FLOREZ

ANDREW GURTIS

BRUCE PAGE

JAMES ROSE

ROBERT HARDWICK

ALEX DOBERSTEIN

ROSARIA UPCHURCH

DEBBIE ALLEN

JAKARI YOUNG

AWARDS & RECOGNITION



On August 17, 2017 – SMA Team members were recognized during the **FADAA Awards of Excellence** ceremony at the 2017 Behavioral Health Conference. Our Award recipients: Rhonda Miller, Certified Recovery Specialist of the Year, & Anna Temple, Clinician of the Year!



On October 4, 2017 – SMA was recognized by the **Daytona Chamber of Commerce** with the "We Noticed Award" for the renovations made to our Dr. James E. Huger Adolescent campus. We were honored to receive this recognition in the company of the late Dr. Huger's family and friends.



On March 14, 2017 – SMA was presented with the "Healthiest Companies Platinum Award for 2017" by the **Fun Coast Worksite Wellness Council**, for excellence in worksite wellness!



On May 11, 2018 – SMA took part in an in-depth survey for the *Best Places to Work in Volusia and Flagler Counties*, sponsored by the **Daytona Beach News-Journal**.

We are pleased to announce that not only did SMA make the list, but we also received special recognition for the **TOP 10 Best Places to Work!**

26,156 Total Clients Served Fiscal Year 2017-2018

During FY 2017-18, SMA provided services to over 26,156 clients of which 48% were female and 52% were male. The demographics of those clients approximates that of the general population of the four counties SMA covers with: 77% White, 15% Black, 5% multi-racial, 3% American Indian or Alaska Native, or Asian.

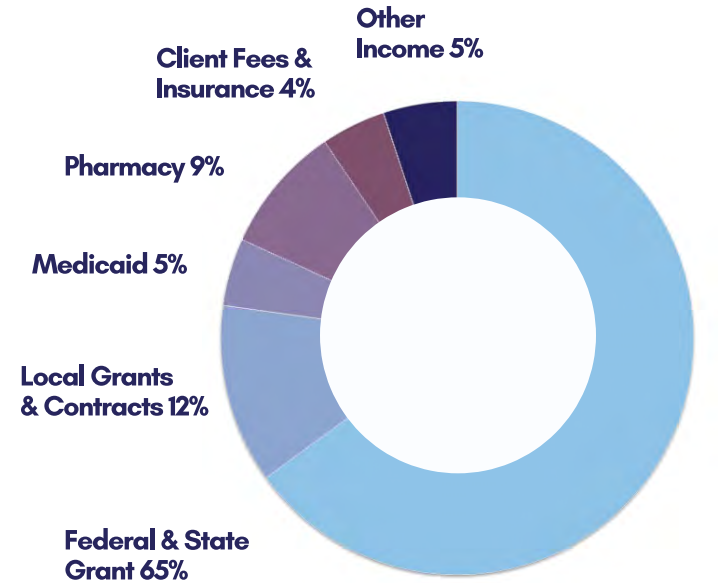
SMA also provided education and materials on mental health, addiction and suicide prevention to over 11,380 community leaders, families, law enforcement personnel, and the general public.

Most frequently occurring client diagnoses:

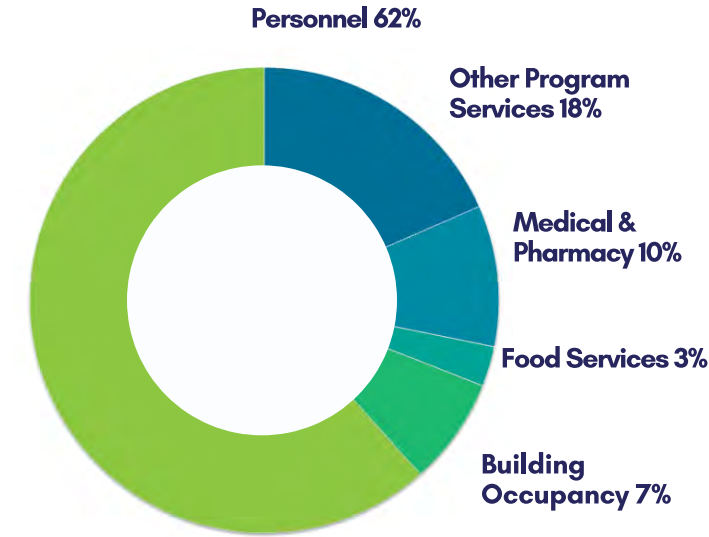
- Bipolar Disorder 14%
- Depressive Disorders 17%
- Schizophrenia 19%
- Other Mental Health Diagnosis 16%
- Opioid Use Disorder 9%
- Alcohol Use Disorder 5%
- Cannabis Use Disorder 7%
- Other Substance Use Diagnosis 13%

REVENUE AND EXPENSES

FY 2017-2018



[TOTAL REVENUES WERE 52,919,638]



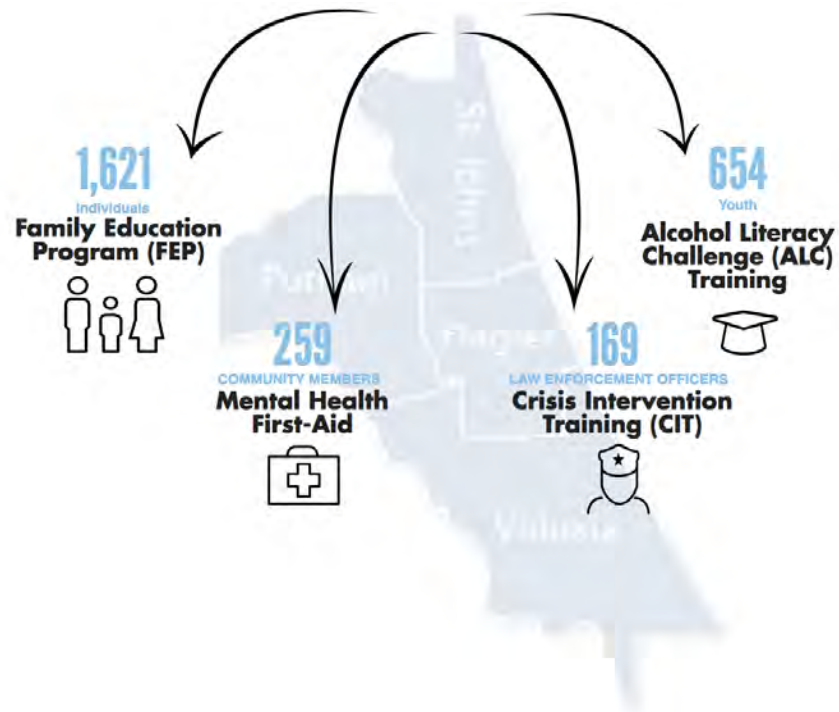
[TOTAL EXPENSES WERE 51,882,903]

COMMUNITY OUTREACH & EDUCATION

The **Family Education Program (FEP)**, uses the evidence based Family Unit Matrix model, to provide a 12-session educational program for the families of our clients. The family education program describes how addiction impacts the entire family and offers assistance. The goal is to provide information and guidance to families struggling to cope with the family impact of addictive disease. **During FY 2017-18, FEP provided training to 271 individuals.**

Our evidenced based **Alcohol Literacy Challenge (ALC)** Program for Youth revolutionizes classroom based prevention by changing alcohol expectancies and reducing the quantity and frequency of alcohol use amongst elementary, middle, high school and college students. **During 2017-2018, ALC served 654 youth.**

Trainings



SMA is one of the community partners that make **Crisis Intervention Training (CIT)** possible, along with *NAMI of Volusia/Flagler County, Volusia and Flagler County Sheriffs' Office, Daytona Beach Police Department and the Palatka Police Department*. The CIT program is an intense 40-hour law enforcement directed training to improve LEO skills when responding to mental health emergencies with goals of assuring safety, understanding, and service to the mentally ill, their families and law enforcement. CIT is more than just training as it establishes teams of trained LEO's from each law enforcement agency to respond effectively to people with mental illnesses, including those with co-occurring substance use disorders that are in crisis. **To date this program has trained more than 1,639 first responders in Volusia, Flagler, and Putnam Counties.**

Mental Health First Aid (MHFA) is an 8-hour training certification course which teaches participants a five-step action plan to assess a situation, select and implement interventions and secure appropriate care for the individual. It introduces participants to risk factors and warning signs of mental health problems, builds understanding of their impact and provide overviews of common treatments.

During FY 2017-18, 274 community members, received Mental Health First Aid Training.



*[News-Journal/Nigel Cook]



PREVENTION SERVICES

The Access Center provides a **24/7** central point of entry for clients to SMA services via a toll free number, 1-800-539-4228, answered by Patient Care Coordinators. Callers can obtain information and referral, placement screenings, and solution focused crisis assistance for our community.

During FY 2017-18, the Access Center answered 61,626 calls.



The East Central Florida Keep Kids Drug Free Regional Prevention Center makes presentations and disseminates free prevention materials to the community on alcohol, tobacco and other drug abuse. Prevention strategies include educating the community on risk and protective factors related to drug abuse, training, and equipping community leaders with tools to prevent substance use and suicide, and promoting educational activities and opportunities for youth. The KKDF is funded by the KKDF specialty license tag which can be purchased at all Florida State Tag Offices. **In FY 2017-18, more than 3,836 KKDF specialty license plates were sold, and more 14,208 individuals used the resources of SMA's KKDF Prevention Center.**



SMA's Healthy Start Program provides in-home services to pregnant and postpartum women with children from newborn to three years. The program includes needs assessments, home visits, community referrals, educational information, and on-going support. Healthy Start provides education to parents about prenatal care, immunizations, nutrition and well-baby care. Referrals and assistance are provided for behavioral health, housing, child development, day care, HIV testing, and career development. **During FY 2017-18, Healthy Start provided assistance to more than 7,410 women.**



CRISIS SERVICES

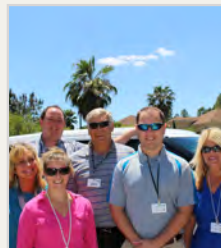
SMA's Crisis Services provide 24-hour emergency screening and admission to mental health crisis stabilization, drug abuse detoxification and/or referral to other services. Located at the Chet Bell Crisis Center in Daytona Beach, this is the central point for screening, referral and placement of involuntary clients under the Baker and Marchman Acts. In **FY 2017-18, SMA Crisis Services provided 6,548 screenings at the Chet Bell Crisis Center.**

The Crisis Triage and Treatment Unit (CTTU) is a crisis assessment and referral service for Flagler and Putnam County residents experiencing a behavioral health crisis. This program was funded through a federal grant awarded to Flagler County until 03/31/17 and has been continued through state resources. This program includes individuals escorted to the program by law enforcement and individuals transported from Florida Hospital Flagler to Crisis Stabilization Units. Law enforcement transports these individuals to SMA for assessment and clinical disposition. When required and appropriate, SMA then transports to a receiving facility in Volusia County. **During FY 2017-18, the CTTU program served 362 individuals.**

The **Volusia County Crisis Stabilization Unit (CSU)** and **Detoxification (Detox) Services** are licensed for *35 beds* and *19 beds* respectively. The average length of stay in these units is *2.50 days* for CSU and *4.21 days* for Detox. Individuals receive medication appropriate to their presenting problems, individual and group counseling, and discharge planning toward the next appropriate level of care. **More than 4,800 people received inpatient crisis services during FY 2017-18.**

The **Volusia Rape Crisis Center** specializes in advocacy and crisis intervention for adolescents and adults who have experienced sexual assault as a primary or secondary victim. Advocates provide crisis intervention services, support groups, trauma focused individual counseling, assist victims in understanding their rights and options, and offer support throughout the medical and criminal justice process to ensure the victim's recovery. Advocates may be reached 24/7, by calling the **24 hour Rape Crisis Hotline (800-503-7621).**

Volusia
Rape Crisis Center



OUTPATIENT SERVICES

The **Anti-Drug Initiative (ADI)** is a web-based diversion program for non-violent drug offenders and is offered to drug possession arrestees with no prior felony convictions.

ADI consists of on-line sessions monitored by professionally qualified program staff. Participants are also required to provide randomly scheduled urine specimens. The on-line program is accessible 24/7, allowing participants to complete the sessions at their convenience. Successful completion of the program results in “no filing” of the referring charge by the State Attorney’s Office. During **FY 2017-18, the Anti-Drug Initiative successfully diverted 471 drug offenders from the local criminal justice system.**

SMA provides **Adult and Adolescent Outpatient (AOP) Substance Abuse Counseling** throughout our service region, including an enhanced outpatient treatment program for adults participating in specialty courts in Volusia and Putnam counties. Services include individual sessions, weekly groups and monthly treatment plan reviews. Family participation in treatment is encouraged, with educational and counseling services provided to support the family in the recovery process. Outpatient services allow the individual to remain active with work, family, and the community while they participate in treatment. **During FY 2017-18, SMA served 1,518 adults and 237 adolescents in outpatient substance abuse counseling programs.**

Medication Management Services are provided at care center locations in Bunnell, Daytona Beach, DeLand, Palatka, and St. Augustine, for individuals with severe and persistent mental illness and co-occurring disorders. Goals include lessening or eliminating the symptoms of mental illness and rebuilding a person's skills to facilitate recovery and reconnection to the community. The teams are comprised of registered nurse practitioners, nurses, therapists, case managers, a life skills coach and a site supervisor. Services include psychiatric evaluation, treatment planning, medication management, nursing services, therapy, and targeted case management. **During FY 2017-18, 6,392 clients received Medication Management services with SMA.**

SMA's Pharmacy provides our clients with quick and easy access to medications prescribed by our psychiatrists, physicians, and nurse practitioners. Our Patient Assistance Specialist helps clients access new atypical anti-psychotic medications that they otherwise could not afford. **During FY 2017-18, SMA's Pharmacy filled 59,891 prescriptions for 5,182 clients.**

Pharmacy

5,182

Clients that would have otherwise been without medication



Rx

24,216

FREE Medications

59,891

Prescriptions Filled



16

RESIDENTIAL SERVICES

17

A total of **25 DRUG-FREE Babies** (14 boys and 11 girls) were born to mothers living at WARM during the year.

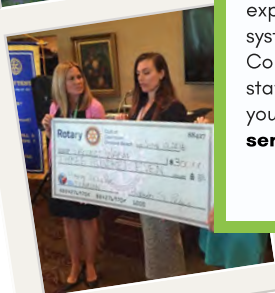


WARM (Women Assisting Recovering Mothers) at the **Vince Carter Sanctuary** is a long term residential treatment facility for 60 women exhibiting symptoms of drug and alcohol dependence, with 45 beds designated for those women who are pregnant, post-partum, and parenting young children. Women live on campus in a therapeutic and supportive environment. Those with children are able to have their children (under the age of 6) in residence with them. Children age 6 and older are able to visit on the weekends.

WARM is a diverse, multi-cultural program providing a broad range of therapeutic wrap around interventions based upon the client needs as identified during the admission assessment. Strategies include: Moral Reconciliation Therapy, Motivational Interviewing Therapy, Cognitive Behavioral Therapy, Stages of Change Model, Strengthening Families, and Non-Violent Parent Education. During **FY 2017-18, WARM served 230 women and 163 children (51 living at WARM with parent, 112 visiting).**



DeLand Men's Residential Treatment Program (DMRT) is a 54-bed men's substance abuse treatment program for clients experiencing a wide variety of substance dependence issues. In addition to the primary focus on substance abuse disorders, the program is designed to effectively manage co-occurring mental health issues. DMRT provides a structured atmosphere, promoting self-awareness through individual, group, and community-based therapy and psychiatric intervention. **During FY 2017-18, DMRT served 137 clients.**



BEACH House is a shelter that provides short-term respite for youth ages 10 to 17 who have been identified as truant, ungovernable, runaway, or homeless. Referrals come from CINS/FINS (Children In Need of Services/Families In Need of Services), court, Safe Place sites, law enforcement, school personnel and parents. Shelter, meals, individual and group counseling, education, and family therapy are provided. Family reunification and the development of communication skills are goals of the program. During **FY 2017-18, BEACH House served 406 youth and their families.**

The **Residential Adolescent Program (RAP)** is a 24-bed facility serving substance dependent youth ages 13 to 17, utilizing individual, group, and family interventions. The average length of stay is 4–6 months. The principles of AA/NA are the foundation for the clinical program. Dialectical Behavioral Therapy is an important ingredient in treatment along with positive peer culture, experiential learning theory, and behavior modification systems. Education services are provided by Volusia County Schools. The program is co-occurring capable, staffed by licensed and certified therapists, nurses, and youth specialists. **During FY 2017-18, the RAP program served 57 youth and their families.**

SMA's Supportive Housing Program provides a safe, sober, and supportive living environment for persons who are homeless. It specifically targets the chronically addicted, often dually-diagnosed individuals that are residing in unsuitable environments or treatment programs. Permanent housing sites are currently in use for homeless persons with disabilities in six locations throughout Volusia County. Because SMA's Recovery Homes operate at capacity most of the time, a referral network has been developed with other housing options within the community in an effort to address the housing needs of clients leaving SMA's residential programs. **The Supportive Housing Program currently supports 14 residents, including 6 children.**

My Place Apartments (MPA) is permanent supportive housing in partnership with the **Volusia/Flagler County Coalition for the Homeless** that houses 24 chronically homeless individuals at any given time and provides supportive case management overlay services on site to enable clients to live independently. Two case managers are stationed on site and provide ongoing medication oversight and education, linkage to appropriate services, transportation, budgeting education and income assistance, group facilitation, and instruction on housekeeping, hygiene and other essential activities of daily living seven days per week. **During FY 2017-18, MPA served 32 individuals.**

JUSTICE SERVICES

Reality House and **SMA Work Release programs** consist of 177 adult male beds, contracted through the Florida Department of Corrections. Both Reality House and SMA Work Release programs allow selected inmates to work at paid employment in the community during the last months of their confinement. Inmates must return back to the facility at the end of each workday. Services include: gradual reintegration back into the community, gainful employment, educational programs (GED), accumulation of savings from paid employment, preservation of family and community ties, culinary courses and participation in self-help programs, and outside referrals as needed. While the inmates are assigned to the work release programs, they have employment placement assistance and have access to over 400 employers that we have formed partnerships with. **During FY 2017-18, 295 inmates participated in employment readiness activities at the program. Prior to July 1, 2018, Reality House provided substance abuse treatment for 145 of the beds. Due to the loss of funding as of June 30, 2018, 65 of these beds have been converted to Work Release beds.**

During FY 2017-18, 238 inmates participated in employment readiness activities at the program.



SMA Food Service is responsible for preparing and delivering breakfast, lunch, and dinner to 9 separate SMA facilities, producing over 1,500 meals per day. With a culinary team of staff and clients of Reality House, clients are afforded instruction in Nutrition, Restaurant Management, Food Production, Dining Room Apprentice, and Food Safety Management accredited through the University of Florida.

Some gain culinary certification through the American Culinary Federation by earning distinction as a Certified Culinarian or Certified Pastry Culinarian. This is the only facility in the nation that is certifying clients while they are still incarcerated.

During FY 2017- 18 the Food Service served over 523,972 meals.

In total we awarded 339 Certificates of Completion, which includes 85 Food Safety Manager Certifications.

In addition, there were 14 clients that successfully completed, and received Certifications from the American Culinary Federation. This includes 8 Certified Culinarians (CC) and 4 Certified Pastry Culinarians (CPC). 4 of these clients actually received both the CC and the CPC.



The **Correctional Treatment Diversion Program (CTDP)** is a collaborative project of Volusia County, the Seventh Judicial Circuit, Volusia County Division of Corrections and SMA Healthcare. The program is designed to serve adults who have been charged with a criminal offense, have demonstrated a substance abuse problem, are amenable to treatment and who would have to serve a jail sentence of more than 120 days if not provided this opportunity. CTDP treatment services are provided in multiple locations with a variety of group times and topics tailored to the population served beginning in the Volusia County Correctional Facility. Services include assessment, treatment planning, individual and group therapy, court advocacy, referrals, collaboration with defense attorneys and prosecutors, judges and probation officers, where needed and extensive case management.

The average length of stay in **CTDP** is approximately 60 days in the jail-based treatment, immediately followed by residential or outpatient treatment. CTDP is intended to successfully intervene in the lives of individuals affected by a substance use disorder. One significant measure of impact to the community is savings realized in the costs of incarceration, averaging an annual savings of \$976,448 .



COMMUNITY BASED SERVICES

21



SSI/SSD Outreach And Recovery (SOAR) services are now available in all four counties— to assist individuals in gaining their disability benefits.

The SOAR processor uses the Stepping Stones to Recovery Model in processing disability applications in an expeditious manner that results in quicker acquisition of benefits for the individual to promote self-sufficiency and a sense of wellbeing and value.

With a target of 15, during **FY 2017-18, there were 26 individuals served with an 82% approval rating.**

The **Florida Assertive Community Treatment (FACT)** program expanded into St. Johns and Putnam counties, following years of lobbying efforts by SMA staff.

FACT provides comprehensive support services to up to 100 individuals who have severe and persistent mental illness, and have had multiple psychiatric hospitalizations. Since 75% of services are provided in the community, individuals who might otherwise be relegated to life-long hospital stays are able to maintain independent living in the community of their choice.

During FY 2017-18, St. Johns and Putnam FACT collectively served 114 individuals.

The **Primary and Behavioral Health Care Integration (PBHCI)** clinic provides patient-centered, integrated care to adult SMA clients with severe and persistent mental illness and substance abuse. PBHCI offers wellness services and care coordination between medical, behavioral and community providers, chronic disease management, health promotion, referrals, group classes and chiropractic services. Areas of focus include tobacco cessation and preventing metabolic syndrome. The clinic is staffed by an ARNP, RN, Peer Wellness Coach and Care Manager.

The program served 317 clients through June 30, 2018 and is on target to serve over 400 clients in the next year.



Family Intervention Services (FIS) and **Family Intensive Treatment Team (FITT)** workers engage with individuals that are involved with the child welfare system, and who are identified as experiencing or being at risk of substance abuse/mental health problems. This year, more than 367 individuals were provided with intervention services, while 80 families participated in intensive therapy in their homes, reducing the risk of out-of-home placement for their children.

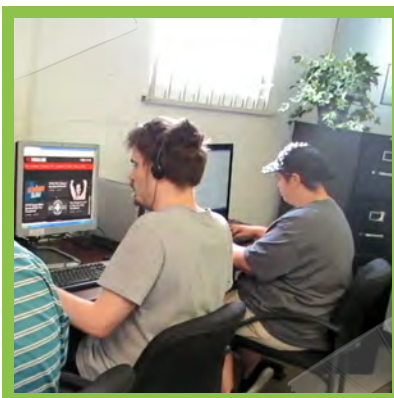
Targeted Case Management (TCM) services are provided to assist individuals suffering from symptoms of their mental illness or co-occurring disorders in the areas of living, learning, working and socialization. The goal of TCM is to promote independent functioning through coordination of quality treatment and support services.

During FY 2017-18, the TCM program provided case management services to over 332 individuals.

Projects for Assistance in Transition from Homelessness (PATH) is a formula based, SAMHSA-funded grant created to reduce or eliminate homelessness for individuals with serious mental illnesses or co-occurring substance abuse disorders who are homeless or at risk of homelessness. Services include case management, outreach, financial assistance, and housing placement.

During FY 2017-18, 615 homeless individuals were provided assistance with overcoming barriers to obtaining permanent housing.

The **Forensic Program** provides forensic services to persons with severe and persistent mental illness in the four counties of Judicial Circuit Seven who have felony criminal charges. The Program provides monitoring, supervision, and case management services for persons adjudicated Incompetent to Proceed or Not Guilty by Reason of Insanity and for persons being released from prison needing continued psychiatric care. **During FY 2017-18, Forensics provided 191 clients with forensic case management services, served 39 clients in the prison ReEntry program and tracked 266 defendants with competency concerns through the legal system.**



ENRICHMENT PROGRAM

The **Enrichment Program** is a comprehensive psychosocial rehabilitation and adult day training for adults with mental illness, developmental disabilities and/or co-occurring disorders.

These services are designed to help participants live and work more fully in the community and improve the quality of their lives. The groups offered by Enrichment target increasing independent living, social and/or employment skills and include pre-vocational training, coping, life and social skills trainings, basic math and reading education, as well as group and individual therapy. Other services include screening and job matching, job development, job placement, on-site training assistance, and life-long follow-along services to help the individual maintain employment.



ENRICHMENT INDUSTRIES

The industrial component provides employment through service contracts and the manufacture of Enrichment products such as crab traps, safety glasses and goggles, ear plugs, office wall clocks, dust mops and jumper cables, as well as contracts with companies to provide light manufacturing, assembling, packaging, and promotional product services.

The goal is to provide quality products and services while providing employment opportunities for individuals with disabling conditions.

During FY2017-18, more than 162 individuals received services, 285 individuals were employed, and sales and service contracts yielded more than \$3.3 million dollars in revenue.

The **Putnam County Crisis Triage and Treatment Unit (CTTU)** is a program developed through a Criminal Justice Mental Health and Substance Abuse Reinvestment Grant (CJMHSR) that was awarded to SMA. Operation began in January of 2018. The program assists law enforcement with transportation of individuals placed under a Baker Act or Marchman Act, to the most appropriate treatment facility. Upon discharge clients are able to participate in case management services for one year post discharge. This service provides clients with continuity of care to ensure continued symptom stability. Since January the program has served 168 clients. Through this program we are also able to provide Mental Health First Aid and Crisis Intervention Team Training to law enforcement agencies within the County. Since January we have provided these trainings for 36 law enforcement officers and deputies.

In March of 2018 Putnam County began receiving referrals for a **Family Intensive Treatment Team (FITT)** Program. FITT is a comprehensive in-home treatment program that provides help to families involved with child welfare (DCF/CPC) due to substance misuse.

We are able to provide these intensive services to 20 individuals utilizing therapy, case management and peer recovery support.

Behavioral Wellness Program (BWP):

The Behavioral Wellness Program was created to assist clients who require a more intensive level of care, but do not meet state hospital criteria and have been court-ordered to participate in outpatient treatment.

The program is intended for high service utilizers who are indigent and have no other resources to assist them. **During FY 2017-2018, the BWP served 79 individuals.**

In response to the Opioid Crisis SMA added the **Medication Assisted Treatment (MAT)** program, and hired Director of Addiction Services, Dr. James Fenley to further combat the opioid epidemic.

The **MAT** program began serving clients through the use of Vivitrol in May 2017 and was able to add buprenorphine later that year.



DR. JAMES FENLEY
DIR. OF ADDICTION SERVICES

Our **St. Augustine Drop-in Center** is open to anyone with a mental health diagnosis and is in treatment.

Though the center opened in July 2016, there was recent feedback on a growing need for client transportation. The drop-in provides an important change of scenery for those with a mental health diagnosis. It gets them out of their homes and gives them a safe, friendly place to socialize with others and even connect with other needed services or look for jobs. This year our Drop-In Center team began a shuttle service to accommodate the transportation needs of the individuals we serve. **For information call 904-547-2215 or 904-770-2960.**

Did you know that SMA has a **Speakers Bureau**? We have a dedicated team of professionals that are official members of the **Toastmasters club # 6890802!**

For more information on speaking engagement opportunities please send us message us at **Info@smahealthcare.org**



2017-2018 HIGHLIGHTS

Willis Avenue

The Cantley Center, now located squarely within Daytona Beach's healthcare corridor at 1220 Willis Avenue, serves as SMA's East Volusia outpatient service center. The original and established site for community behavioral health services, this location is now home to a primary health clinic, as well as treatment for mental health and substance use disorders, including comprehensive medication assisted treatment. The Cantley Center's proximity to Halifax Medical Center and public transportation along with consolidation of core services represents a major step toward the delivery of integrated healthcare for the community.





Magnolia Avenue

The relocation of our **administrative offices** to 150 Magnolia Avenue, located within the Downtown Daytona Beach redevelopment area, establishes SMA as part of the revitalization of Daytona Beach. Since the merger of Stewart Marchman Center and ACT Corporation in 2008, the agency's workforce has grown to almost 900 employees, with services provided in Volusia, Flagler, St. Johns, Putnam, and Columbia counties. As a non-profit organization, SMA is a large, diverse organization, with a centralized management structure that includes finance, human resources, information technology, and development departments. Approximately 60 employees are located at the new office space, joining the more than 8,700 business professionals already downtown.



20th Year Anniversary



CARL LENTZ, IV
BOARD CHAIRMAN

A MESSAGE FROM THE FOUNDATION: CELEBRATING 20 YEARS!

In September 1997, the SMA Healthcare Foundation (SMAF) was founded by James A. Foster, at the request of Reverend Hal Marchman and Dr. Ernest Cantley, to provide a way for the community to support the much needed services SMA provides and so that everyone who needs them has access to recovery resources. Throughout our 20 years, the Foundation has successfully completed two capital campaigns, hosted a wide-range of fundraising events, and has received support from thousands of investors (donors) who are grateful for SMA's services and wish to support SMA's vision into the future. SMAF was responsible for coordinating funding for research with the University of Florida Addictions Research Center and the Brian McKnight Brain Institute of Shands Hospital. The Foundation is also very proud of its work with the donor advised, Jay's Hope Fund and the Who is Jay? campaign, created by Susan and Hank Ashby in memory of their son, Jay. **To date, the SMAF has provided more than 10 million dollars in facilities and support of SMA Programs and Services.**



JENNIFER SECOR, CFRE
EXECUTIVE DIRECTOR

It has been a year to celebrate, however, it was also has been a year to reflect. Our founder, James Foster, passed away in April, 2018. When you think about Jim's last name, Foster, know that it is also a fitting description of Jim. The dictionary defines "foster" as, "to give parental care to, nurture; to promote the growth of development of, encouragement." What a perfect description to describe Jim and his support over the years. Jim served on the Foundation board for many years, and even after retiring from the board, he and his wife, Babs, continued to provide tremendous support to the organization. Jim's leadership, compassion and passion for the mission will surely be missed.

The SMAF exists for times like these and the current opioid epidemic; times defined by crisis and great need. Our success is the community's success. With the ongoing support of our investors, partners, Board and volunteers, SMAF is ready for the challenges and achievements ahead. On behalf of our Board of Directors and staff, thank you for your continued support. We invite you to learn more about our work and to join us in making a difference.

SMA FOUNDATION BOARD

CHAIRMAN - CARL LENTZ IV
VICE-CHAIRMAN - ANDREW GURTIS
SECRETARY - RYAN WILL
TREASURER - LAWRENCE J. McDERMOTT

LONNIE BROWN
R. BROOKS CASEY
MAUREEN FRANCE
JULIE GIESE
JON GREAVES

DOLLICIA GREEN
KENDALL HAMLIN
MARK JOHNSON
LARRY KELLY

SHERRY KEYES
DAVID PERRYMAN
TED SERBOUSEK
JILL SIMPKINS

FOUNDER/DIRECTOR EMERITUS: JAMES H. FOSTER
DIRECTOR EMERITUS: DEBRA BERNER, JIMMY FOSTER, FRANK HECKMAN, PETER HEEBNER, BOB WHEELER



SMA FOUNDATION HIGHLIGHTS

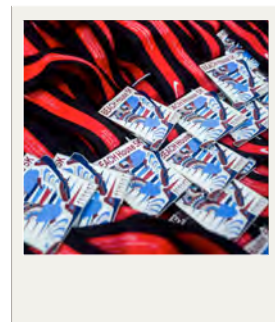
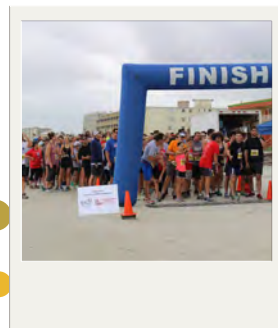
Thanks to numerous sponsors and supporters, **\$117,000** (gross) was raised at the Foundation's annual dinner celebration benefiting SMA's substance abuse programs. The event featured honoree, Rusty Wallace, NASCAR Champion and NASCAR Hall of Fame Inductee, and guest speaker, David Siegel, CEO of Westgate Resorts. Guests enjoyed the 1920's theme to celebrate the 20th Anniversary of the Foundation. Brown and Brown Insurance served as the event's Title Sponsor.

SMAF raised **\$120,000** to assist in the current renovation of SMA's Willis Avenue campus in Daytona Beach. This project allowed for the centralization of SMA's substance abuse and mental health outpatient services in Volusia County in order to make access to services easier for our clients.

To recognize **National Mental Health Month** in May, **"Who is Jay?, "** the Foundation's campaign which provides education and awareness and offers hope, materials and resources regarding mental illness, held its 3rd annual, Mental Health Symposium at the Ocean Center. 200 mental health professionals and community members were able to hear from top national speakers on a variety of topics.

The Beach House 5K Run was held in November demonstrating an increase in registrations over 242% since 2016, with **435 registered runners**. Florida Health Care Plans was a great partner and “adopted” SMA as their charity of choice for 2017 which included internal fundraisers and promoting staff participation in the event. Proceeds benefited the SMA’s BEACH House and SMA Programs.

The **SMA Healthcare Foundation** focuses on building the resources to complement the programs of SMA Behavioral Healthcare, providing advocacy, community education and funds to conduct research. The Foundation continues with its various fundraising efforts and events to increase community awareness and reduce the stigma of addiction.





Our volunteers

SMA provides opportunities to volunteer, intern, or volunteer in groups in almost all of our programs.

During FY 2017-18, volunteers donated over 27,462 hours, which translates to \$640,689.00 of in-kind match. In addition, SMA has a volunteer Board of Directors made up of 15 professionals from our community. Board members attend monthly Board meetings, serve on committees, participate in advocacy activities and work with the SMA Foundation on fundraising efforts. They put in numerous hours toward the governance of SMA, beyond the volunteer hours listed above.

There are also additional groups such as the FACT Advisory, WARM/Vince Carter Sanctuary Community Support Council and Adolescent Advisory where community members participate to provide valuable feedback on SMA services. SMA provides opportunities to community members and groups to volunteer in all of our programs. The 12-Step community, AA, NA, as well as Al-non local churches, and philanthropic groups provide services on a weekly basis at SMA sites. SMA also has partnerships with over 30 local and national top rated universities, which allows students to acquire relevant knowledge and experience to enhance their professional portfolio.

In April 2018, volunteers (including interns) were celebrated and recognized for their contributions to SMA at the Annual Volunteer Appreciation Luncheon event at the LPGA International Golf Club in Daytona Beach. Over 106 staff and volunteers attended and were celebrated for giving back to our community. **For FY 2017-18, SMA honored Kevin Plowden as the Volunteer of the Year and Palmer Chiropractic as the Volunteer Group of the Year.**



SPECIAL THANKS TO OUR COMMUNITY PARTNERS* FOR CONTRIBUTING TO SMA'S SUCCESS IN FY 2017-2018



Please Note: SMA Partners with numerous agencies and organizations, all of which may not be represented in the above.



ACCESSCENTER@SMAHEALTHCARE.ORG



SMA Healthcare is an equal opportunity, tobacco, and drug-free workplace and prohibits discrimination in all programming and activities on the basis of race, color, sex, age, religion, national origin, marital status, disability, veteran's status, or other legally protected status. If you are a person with a disability who needs any accommodation, you should contact the office of our ADA Coordinator who is physically located at 150 Magnolia Avenue, Daytona Beach, Florida - 32114 or through the mail via 150 Magnolia Avenue, Box #78, Daytona Beach, FL - 32114.

You can also call, fax or e-mail your needs via
Phone - (386) 236-3200, Fax - (386) 236-1819 or
Email ADAACoordinator@SMAhealthcare.org.

SMA is CARF accredited and SMA programs are sponsored by
SMA, LSF Health Systems, LLC, and the State of Florida
Department of Children and Families.



CRISIS



OUTPATIENT



SPECIALTY



COMMUNITY
OUTREACH



JUSTICE



PREVENTION



RESIDENTIAL

800-539-4228



ACCESSCENTER@SMAHEALTHCARE.ORG